

Dovecot Studios

Accessibility Guide for Dovecot Studios

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Welcome

Dovecot is a world-renowned tapestry studio in the heart of Edinburgh and a landmark centre for contemporary art, craft and design. Established in 1912, Dovecot continues a century-long heritage of collaboration with international artists to make exceptional handwoven tapestries and gun-tufted rugs.

Alongside the tapestry studio, Dovecot run an exciting programme of exhibitions and events to further explore contemporary art, craft and design.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Dining Table
 - South and North Galleries
 - Reception Desk
 - Reception toilets
 - Dovecot Shop
 - Meeting Room
 - Ladies Baths
- We have a viewing area for wheelchair users.

Access with steps

- There are steps from the main entrance to:
 - Dovecot Cafe

Hearing

- We have a hearing loop in Reception .

General

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants.
- There is at least 1 public toilet for disabled visitors.

Getting here

10 Infirmary Street
Edinburgh
EH1 1LT

Travel by public transport

- You can get to Dovecot Studios by bus and train.
- Our nearest bus stop is on South Bridge Stop ID: 36234757 and is a 2-minute downhill walk to the venue. Please note on your return to South Bridge is a slight incline. This stop is serviced by routes 7,31,37,N31, X31, X62 and the X95. The bus stop is 0.10 miles / 58.0 km from Dovecot Studios.
- The nearest train station is Edinburgh Waverley . The train station is 0.4 miles / 0.6 km from Dovecot Studios.
- Edinburgh Waverley Train Station is a 9-minute walk from Dovecot Studios. The closest step-free access route to and from the station would be to turn left out of the Station on Market Street and continue round onto Jeffrey Street. From here you will cross the Royal Mile, continue straight on to St Marys Street, take a right onto Cowgate, and the next left up onto High School Wynd to reach your destination. Please note that High School Wynd is on an incline coming up to the venue.

Travel by taxi

- You can get a taxi with Central Taxis by calling 0131 229 2468. The taxi company has a wheelchair accessible vehicle.

Parking

- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- The dropped kerb is at the bottom of Infirmary Lane outside of Dovecot Cafe.



Photo of Dovecots exterior showing where the kerb is dropped outside of Dovecot Cafe.



Photo of both Entrance and Exit doors of venue. Please note the doors are not automatic.

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.



Main entrance

- The main entrance has level access.
- There is a lift.
- The door is 880mm wide.
- The main door is side hung and manual.
- The minimum width of the main entrance door is 880mm. With both doors open the width is: 1760mm.



Photo of the two main entrance doors at Dovecot Studios

Getting around inside



- We have 1 lift.
- You can get a lift to all floors.

Main Reception Lift, Lift to all floors.

- The lift door is 900mm wide.
- The lift is 1000mm wide. The lift is 1440mm deep.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



Photo of view of the lift from north gallery door



Ticket/ information desk

Reception Desk

- From the main entrance to the desk, there is level access. The route is 1220mm wide, or more.
- The door is 1760mm wide, or more.
- The desk has a low section.



View of reception desk from the main entrance door

Things to See and Do

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants.

South and North Galleries

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1480mm wide, or more. The door is 1480mm wide.
- Some display information is low, for wheelchair users. There are seats.
- Videos have subtitles.
- There are two steps between the North and South galleries. Both galleries individually can be accessed step free.



View of North gallery

Spectator/ Audience viewing areas

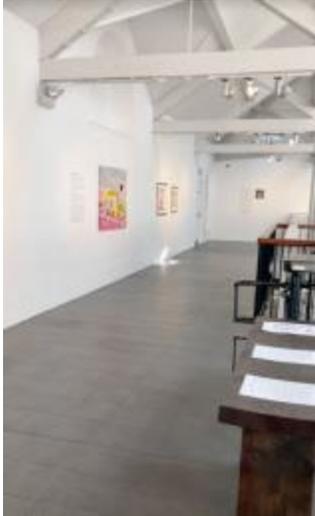
- There are stewards to help disabled visitors.
- We have a viewing area for wheelchair users.

Viewing Balcony

- From the main entrance to the viewing area, there is level access. There is a lift.
- From the lift to the viewing area, the route is 250 wide, or more. The door is 90 wide.
- The wheelchair spaces are sheltered. Personal assistants and friends can sit with wheelchair users.
- Stewards can bring food and drink to wheelchair users.



View of viewing balcony on right hand side



View of viewing balcony straight from entrance

Public toilet

Reception toilets

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 1000mm wide, or more.
- The toilet door is 900mm wide.
- The direction of transfer onto the toilet is to the left.
- There is 780mm at the side of the toilet. There is 1100mm in front of the toilet. The toilet seat is 540mm high. The toilets have handrails.



Picture of the ground floor disabled toilet showing handrails, hand pull alarm and baby changing facilities

Shop

Dovecot Shop

- From the main entrance to the shop, there is level access. The route is 840mm wide, or more. The door is 1700mm wide.
- The route through the shop is 800mm wide, or more.



View of furthest corner of shop from main entrance showing typical display of shop stock



View of shop display units as you enter the main doors on the left hand side

Place to eat and drink

Dovecot Cafe

- From the main entrance to the dining area, there are 2 steps. There is no lift and no ramp.
- To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.

- There is background music.
- The table and plates have high colour contrast.
- We cater for vegetarian, gluten free (celiacs) and vegan specific diets.



Picture of Dovecot Cafe from entrance doorway

Meeting Room

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 890mm wide, or more. The door is 900mm wide.



View of the meeting room from the entrance doorway

Ladies Baths

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 890mm wide, or more. The door is 1000mm wide.



View of the Ladies Baths from the back of the room closest to the doorway

Customer care support

Accessibility equipment

- We have a hearing loop in Reception .
- Stools and folding chairs are available for visitors who have difficulty standing.
- There is green space in the courtyard of the university building at the bottom of Infirmary Lane. Otherwise, the nearest green space with bins to dispose of waste would be Nicolson Square Gardens, a 5-minute walk from the venue.
- We are happy to let customers charge necessary equipment at the reception desk. We have an extension cord to facilitate this.
- You can hire mobility equipment from Mobility Scooter Hire Edinburgh by calling +44 07713 987539.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- We have an evac chair in the building in case of an emergency evacuation and the lift cannot be used. The fire alarm is sound only.

Guide last updated: 4 October 2022